

FREQUENTLY ASKED QUESTIONS – CHILDREN'S BIRTHDAYS

How will the birthday party be held?

All guests will be welcomed by our staff at the reception and the escorted inside the building. One in the central dome... the fun begins! Throughout the day, guests can enjoy the entire Splash zone.

Do parents have to be present at the birthday party?

The presence of at least one adult for every 5 children is required for the entire stay in the facility.

Do I have to pay admission for a birthday party at the Splash e SPA?

Yes, the price is CHF 25.- for children (aged 6-15) and CHF 35.- for adults (aged 16 and over) and gives access to the Splash area for the whole day (wave pool, pool bar, outdoor pool, children's area and water slides).

Do parents have to pay for admission?

Yes, and they will have access to the Splash area all day long.

How much does catering cost?

The price varies depending on the chosen menu. Consult our website for available menus.

Will there be a reserved table?

We will reserve a table in the area next to the wave pool for the children. An additional table for adults can be set up on request.

Is there free admission?

Free entry for birthday child if accompanied by at least 3 paying persons. Second free entry if accompanied by at least 10 paying persons. The offer is valid 1 week before and 1 week after the birthday.

Catering service is not included, and reservation is required.

Is it compulsory to make a reservation for catering?

Yes, and reservations must be made by filling out the reservation form on the website at least 10 days in advance. If you do not whish to use the catering, the offer of free entry for the birthday boy or girl with at least 3 paying guests is always valid.

Is there a minimum age for birthday celebrations?

No, there is no minimum age.

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Is it possible to reserve birthdays for adults?

We organize wonderful tailor-made birthdays for adults. Just send an email to <u>info@splashespa.ch</u> with your request.

Is it possible to bring cake from home?

For hygienic and regulatory reasons, this is not possible. We assure you that you will be delighted with our homemade cake.

How many children can attend the birthday party?

As many as you would like to invite. There are no limits.

Can all children go on the water slides?

The slides are regulated according to TÜV SUD, a specialized safety body, and the main requirements for using them are height and age.

Mania: 6 years / 120 cm Tunnel of Horror, Black Night, Wash Machine: 8 years / 130 cm Gravity Killer: 12 years / 140 cm

There is a large children's area with attractions suitable for children between 0 and 7 years of age.

Do you have an animation team?

Splash e SPA is a recreational center for all ages. Accordingly, we do not have and animation team. During the catering, in addition to the music and theming, one of our staff or employees will serve the table for about an hour.

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